



ICU Foundation Enhanced FiCEP Financial Counselor Certification Program 2022



[Register Here – Enhanced FiCEP Program](#)
Registration Deadline – February 14, 2022

The Illinois Credit Union Foundation is offering the Enhanced FiCEP Program to Illinois credit unions again during 2022! This is the only group FiCEP program for 2022. We have recorded a [short video overview](#) of the program.

FiCEP ([Financial Counseling Certification Program](#)) is a unique training program for credit union staff which uses the self-study materials from CUNA (Credit Union National Association). Students learn the skills and knowledge necessary to assist and empower members to improve their financial well-being. Upon completion of the program, graduates become Certified Credit Union Financial Counselors (CCUFC), which will enable them to reap these benefits:

- Utilize skills to help those experiencing financial difficulties
- Reduce delinquencies and charge-offs
- Grow product and service revenue
- Demonstrate the credit union difference
- Attract new members

Enhanced FiCEP curriculum includes:

- 1 book (available in print or PDF format) to be read at the student’s pace prior to webinar viewing
- 8 tutorial webinars (pre-recorded) to recap and highlight course material
- 8 fill-in-the-blank Study Guides with answer keys to accompany each webinar
- 1 pre-recorded Exam Prep webinar
- Training (recorded) which covers role playing, mind mapping, program implementation & idea sharing
- Take-away tool kits including budget spreadsheets, spending plans, tracking methods and more
- Virtually-proctored online test at the conclusion of the program

CUNA FiCEP Program Notes

Participants will use the 5th Edition textbook for the FiCEP program (published in 2021). The book is approximately 250 pages divided into 33 chapters (the previous edition was 2 books with approximately 280 pages each).

Who should become a financial counselor?

Anyone aspiring to be a designated CCUFC can participate in the program. ICU Foundation especially recommends the program for credit union staff or board members who regularly interact with members including lending staff, collections staff, branch managers, trainers, and those who deliver financial education programs.

Program Pace

The ICU Foundation offers two program pace options: standard or accelerated. Participants view webinars and complete workbooks during the weeks listed for the accelerated or standard schedule. The ICU Foundation can work with credit unions or individuals who need an alternate start date or program pace. We can provide a Condensed Program Pace on a personalized basis where individuals complete the program over a period of 2 weeks for people who prefer an intensive study experience.

	Accelerated <i>(1 webinar per week)</i>	Standard <i>(1 webinar every other week)</i>	Registration Deadline
Webinars	March 14 – May 2	March 14 – June 20	Feb. 14
Tests	May 10	June 28	

Testing Information

Virtual proctoring is planned for FiCEP exams during 2022. All testing is done online so that students receive their grades instantly and privately. Students must have access to a computer or tablet with a camera and internet connectivity capabilities.

Webinar and Testing Schedule

Material Covered		Accel	Std
1) Chapters 1-4 <i>Financial attitudes, counseling essentials, overview of counseling process, collection member's data</i>	Week of	Mar 14	Mar 14
2) Chapters 5-9 <i>Exploring solutions, developing plans, building savings, overcoming member objections, counseling families</i>	Week of	Mar 21	Mar 28
3) Chapters 10-14 <i>Self-employment, creditors, garnishments, coaching members, conversation skills, different types of debt</i>	Week of	Mar 28	Apr 11
4) Chapters 15-20 <i>Controlling living expenses, consolidation loans, financing higher education, repossessions, evictions, foreclosures, bankruptcy</i>	Week of	Apr 4	Apr 25
5) Chapters 21-25 <i>Identity theft, elder fraud, retirement planning, financial planning before death, referring specialized resources based on need</i>	Week of	Apr 11	May 9
6) Chapters 26-28 <i>Taxes, insurance, investments</i>	Week of	Apr 18	May 23
7) Chapters 29-30 <i>Member's addictions, resources for military veterans and their families; builds upon webinar 5 discussion of referring members in need of specialized assistance</i>	Week of	Apr 25	Jun 6
8) Chapters 31-33 <i>Developing your CU's financial education program for members as well as internal staff, and tracking, measuring and reporting concepts for your program</i>	Week of	May 2	Jun 20
Proctored Exam (allow 2 hours)		May 10	Jun 28

Educational Investment

New Book option - \$428 per person (*regularly \$535*)

PDF Book option - \$428 per person (*regularly \$535*)

CUNA Training Bundle* option - \$0

*Credit unions who have purchased CUNA's Training Bundle have the FiCEP PDF materials included as part of the package. Printed books can be purchased at a cost of \$416 per set.

Recertification

FiCEP Certification is valid for 3 years. Exams are no longer required for recertification. Each person that wants to recertify needs to either register for the eSchool or purchase the book offered by CUNA. The eSchool and book (PDF version) are included in CUNA's training bundle.

Current CCUFCs who need to recertify during 2022 who enroll through the ICUF Enhanced FiCEP program can purchase the recertification book at a discounted price of \$207 (*regularly \$259*). [Register here for discounted recertification book.](#)

Questions?

Contact Melanie Murphy for details.

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Scholarships are available from the ICU Foundation for FiCEP! [Click here to apply](#)